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| Report To: | Environment & Regeneration Committee | Date: | 18 January 2024 |
| Report By: | Head of Physical Assets | Report No: | ENV003/24/SW/EP |
| Contact Officer: | Eddie Montgomery | Contact No: | 01475 714800 |
| Subject: | Real Time Passenger Information – Nicolson Street Bus Stances | | |

1.0 PURPOSE AND SUMMARY

1.1 For Decision For Information/Noting

1.2 The purpose of the report is to seek approval for the introduction of Real Time Passenger Information (RTPI) at the Nicolson Street bus stances, Greenock.

2.0 RECOMMENDATIONS

2.1 That the Committee agrees to the introduction of RTPI at Nicolson Street bus stances, Greenock.

Eddie Montgomery
Head of Physical Assets

3.0 Background

- 3.1 A potential cause of frustration for bus passengers is not knowing if their bus is running on time or if it is late and how late it will be.
- 3.2 RTPI is an electronic information system which provides passengers with up to the minute information on the arrival of a service at the bus stop.
- 3.3 Many of the buses which operate within Inverclyde are equipped with the technology required to obtain information for the RTPI system. It follows that the main improvement required is to the infrastructure at bus stops.
- 3.4 For services operated by bus operators who do not have GPS equipment on their buses, the RTPI screen will display the scheduled time. It will not update if the bus is delayed for any reason.
- 3.5 Some bus operators also translate this information to their own online applications.
- 3.6 There are approximately 203 bus shelters in Inverclyde. These shelters are located on local and trunk roads and some are advertising shelters.
- 3.7 There is currently RTPI in the town and village centres in Inverclyde, including in Kilblain Street Bus Station and the West Stewart Street bus stances. The bus stance in Nicolson Street, Greenock is the only part of the bus interchange not to have any RTPI so introducing it here will fill an important gap and bring it in line with the other town and village centres.
- 3.8 Prior to the introduction of RTPI in Inverclyde in 2020 a Legal Agreement was entered into between Inverclyde Council and SPT. This Agreement is still in effect and would also cover the Nicolson Street bus stances. The Agreement sets out that:
 1. SPT has procured contractors to provide Real-time information services and maintenance services of Real-time Information Displays across the SPT area;
 2. The Council wishes to collaborate with SPT for the provision of the procured services within Inverclyde in order to improve public transport accessibility within Inverclyde in line with its Public Transport Strategy;
 3. SPT and the Council have agreed to set out the terms of their collaboration in this Agreement.
- 3.9 The work is proposed as part of the upgrade works proposed at these bus stances and will be funded by SPT. These improvement works will include the supply and installation of the RTPI units, new bus shelters and the removal of the existing aged shelters which are expensive to maintain and difficult to get parts for.
- 3.10 Inverclyde Council would be responsible for the installation and supply of power at the site and for the annual maintenance fee to be paid to SPT. The installation cost will be £5,000 and the maintenance of the units will cost £380 per annum and will be carried out by SPT.

4.0 IMPLICATIONS

- 4.1 The table below shows whether risks and implications apply if the recommendation(s) is(are) agreed:

| SUBJECT | YES | NO | N/A |
|-----------|-----|----|-----|
| Financial | x | | |

| | | | |
|--|--|---|---|
| Legal/Risk | | x | |
| Human Resources | | x | |
| Strategic (LOIP/Corporate Plan) | | x | |
| Equalities & Fairer Scotland Duty | | x | |
| Children & Young People's Rights & Wellbeing | | x | |
| Environmental & Sustainability | | x | |
| Data Protection | | | x |

4.2 Finance

There will be costs for the installation and supply of electricity to the site and its ongoing maintenance.

One off Costs

| Cost Centre | Budget Heading | Budget Years | Proposed Spend this Report £000 | Virement From | Other Comments |
|---------------------------|----------------|--------------|------------------------------------|-----------------------------|---------------------------------------|
| Capital – Other Assets | Capital | 2023/24 | £5 | Capital RAMP Lighting | Electrical supply installation. |

Annually Recurring Costs/ (Savings)

| Cost Centre | Budget Heading | With Effect from | Annual Net Impact £000 | Virement From (If Applicable) | Other Comments |
|-------------|----------------|------------------|---------------------------|--|-------------------------------|
| 00649 | Bus Shelters | 2023/24 | £0.380 | Roads Lighting Electrical Power | Maintenance of RTPI units. |

4.3 Legal/Risk

There are no Legal implications arising from this report.

4.4 Human Resources

There are no HR implications arising from this report.

4.5 Strategic

This project accords with the Corporate Management Plan, by improving access for all.

4.6 Equalities and Fairer Scotland Duty

(a) Equalities

This report has been considered under the Corporate Equalities Impact Assessment (EqIA) process with the following outcome:

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|---|---|
| | YES – Assessed as relevant and an EqlA is required. |
| X | NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function or strategy. Therefore, assessed as not relevant and no EqlA is required. Provide any other relevant reasons why an EqlA is not necessary/screening statement. |

(b) Fairer Scotland Duty

If this report affects or proposes any major strategic decision:-

Has there been active consideration of how this report’s recommendations reduce inequalities of outcome?

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|---|--|
| | YES – A written statement showing how this report’s recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed. |
| X | NO – Assessed as not relevant under the Fairer Scotland Duty for the following reasons: Provide reasons why the report has been assessed as not relevant. |

4.7 Children and Young People

Has a Children’s Rights and Wellbeing Impact Assessment been carried out?

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|---|---|
| | YES – Assessed as relevant and a CRWIA is required. |
| X | NO – Assessed as not relevant as this report does not involve a new policy, function or strategy or recommends a substantive change to an existing policy, function or strategy which will have an impact on children’s rights. |

4.8 Environmental/Sustainability

Summarise any environmental / climate change impacts which relate to this report.

Has a Strategic Environmental Assessment been carried out?

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|---|---|
| | YES – assessed as relevant and a Strategic Environmental Assessment is required. |
| X | NO – This report does not propose or seek approval for a plan, policy, programme, strategy or document which is like to have significant environmental effects, if implemented. |

4.9 Data Protection

Has a Data Protection Impact Assessment been carried out?

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YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.

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|---|
| X |
|---|

NO – Assessed as not relevant as this report does not involve data processing which may result in a high risk to the rights and freedoms of individuals.

5.0 CONSULTATION

5.1 The Chief Financial Officer have been consulted on this report.

6.0 BACKGROUND PAPERS

6.1 The report on the introduction of RTPI in Inverclyde was considered by the Environment and Regeneration Committee on 29 August 2019.